

REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: Washington

DATE: 9-30-06

STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

Washington's PY 05 plan for Reemployment Services to UI claimants was implemented July 1, 2005 with a target ending date of June 30, 2006. The emphasis of the RES program was to increase the number of UI claimants receiving employability services, including increased staff-assisted services. Ten direct staff positions were funded in service areas of the state that had the highest numbers of UI claimants and also the most dynamic labor markets where they were most likely to find jobs. The PY 05 statewide goal was 5,000 Entered Employments --- the ten WorkSource Specialists/Case Managers would achieve a goal of 500 Entered Employments each. A total of 5,215 UI claimants returned to work after receiving these services.

This was accomplished using a variety of strategies and interventions specific to the needs of the claimant population within each geographic vicinity, given the local labor market realities and demographic needs of the specific claimant population. Some assumptions inherent in the design of this service delivery strategy included a realization that Reemployment Services begin with the filing of the initial claim, that Reemployment Services be accessible and available throughout the claimant's claims series, and that Reemployment services utilize all appropriate services within Washington's WorkSource one-stop system.

RES was a primary topic of discussion at a statewide managers' meeting in the Spring of 2005. Subsequent to that meeting, each local office identified strategies that would be used locally to meet the program's objective of increased employability services to UI claimants, given the unique labor market conditions and employment needs of that office's claimant population. As a result of the implementation of this strategy, reportable services were provided to 8,757 UI claimants.

Reemployment Services Grant Performance Measures

Select Month & Year:

PY 2005 Totals

WorkSource Center	Number of FTEs	Number of RSG Claimants	Number of Entered Employments	Entered Employment Goal	Percent of Entered Employment Goal
Auburn	1	1837	1191	500	238.20
Columbia Basin	1	1599	983	500	196.60
Everett	1	806	466	500	93.20
Lakewood	1	163	107	500	21.40
North Seattle	1	484	356	500	71.20
Redmond	1	444	304	500	60.80
Spokane	1	1259	629	500	125.80
Tacoma	1	674	405	500	81.00
Vancouver	2	1491	774	1,000	77.40
Total	10	8,757	5,215	5,000	104.30

Contact: Cheryl Boldt, Program Manager, WorkSource Operations Division, Employment Security Department, P.O. Box 9046, Olympia, WA 98507-9046. (360) 438-3136, cboldt@esd.wa.gov.